



Co-funded by the European Union

Serious game and accessibility

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Serious game: learning, storytelling, gamification



Something to learn

A story to tell



A challenge to win

Serious game is the third way between two learning methods

Two methods of learning

Symbols (language)





Direct experience

How we learn: a comparison

Symbols (language)

- lessons
- abstraction
- cognition
- solution
- passivity





Direct experience

- daily life
- concreteness
- emotion
- problem
- activity

How we learn: language

Advantages of language compared to direct experience

- 1. It is extremely efficient
- 2. It is extremely precise
- 3. It applies to anything
- 4. It encodes the experience of others



Disadvantages

- 1. It is not very effective
- 2. It involves emotions very little
- 3. It relies too much on memory
- 4. It makes the learner passive
- 5. It depends too much on the teacher
- 6. It can be boring

How we learn: experience

Advantages of experience compared to language

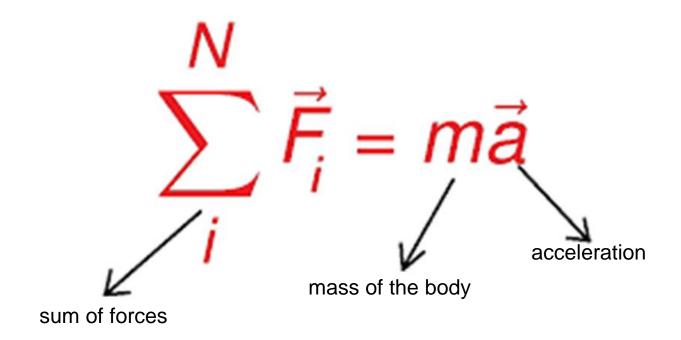
- 1. It is extremely effective
- 2. It involves emotions
- 3. The learner is active
- 4. It is interesting because it applies to already perceived problems



Disadvantages



The surprising Newton's Second Law of Motion (I)



A body subjected to a constant force receives a constant acceleration

and, obviously, when the force stops being applied, it continues to move at a constant velocity

The surprising Newton's Second Law of Motion (II)



How we learn: the problems with experience

- Can be misleading
- 2. Is limited to the tangible and immediate



- 3. Mistakes can be costly or dangerous
- 4. It is difficult to perceive cause-and-effect relationships
- 5. It's inefficient for complex learning

How we learn: the third way

The game (serious game)...



a controlled experience between language and experience

A serious game



What is accessibility

Italy: Law 4/2004: «Provisions to promote and simplify access for users, particularly for people with disabilities, to computer tools)»

accessibility

«the ability of IT systems ... to deliver services and provide information that can be accessed without discrimination, even by those who, due to disabilities, require assistive technologies or special configurations»



Three objectives

- 1. Develop a fully accessible serious game
- 2. Provide a complete and satisfying experience even for the person with blindness
- 3. Not create an "accessible version," but a single learning object for everyone



The persons with blindness and digital content

Screen readers







Digital content



The persons with blindness use the keyboard as sighted people use their eyes

Accessibility and Usability

1. The Web Content Accessibility Guidelines (WCAG) published by the Web Accessibility Initiative (WAI), which is part of the World Wide Web Consortium (W3C)

An accessible content must be:

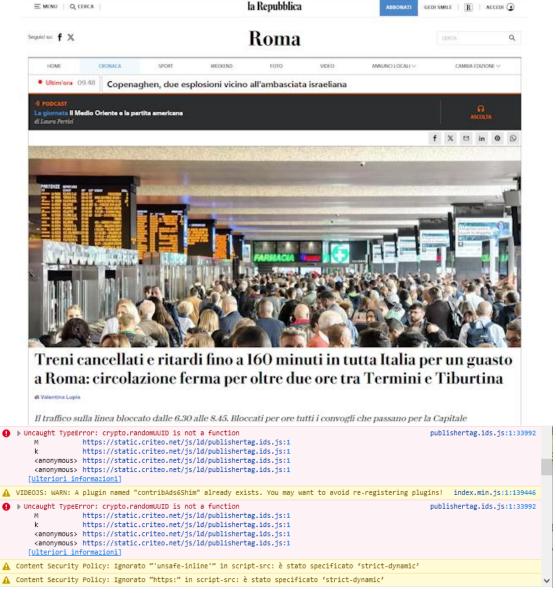
- Perceivable
- Operable
- Understandable (for less experienced users)
- Robust (working on different devices and technologies)

2. Usability criteria

A usable content must be:

- Easy to use
- Satisfactory

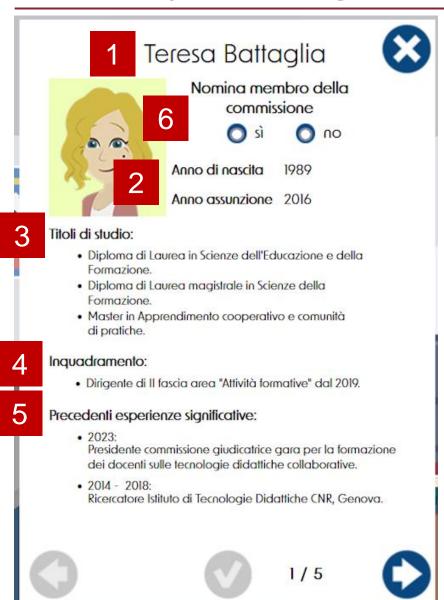
Accessibility of serious games: 1 - Correct HTML code



The HTML code must be error-free

tolerant, but screen readers are much less so

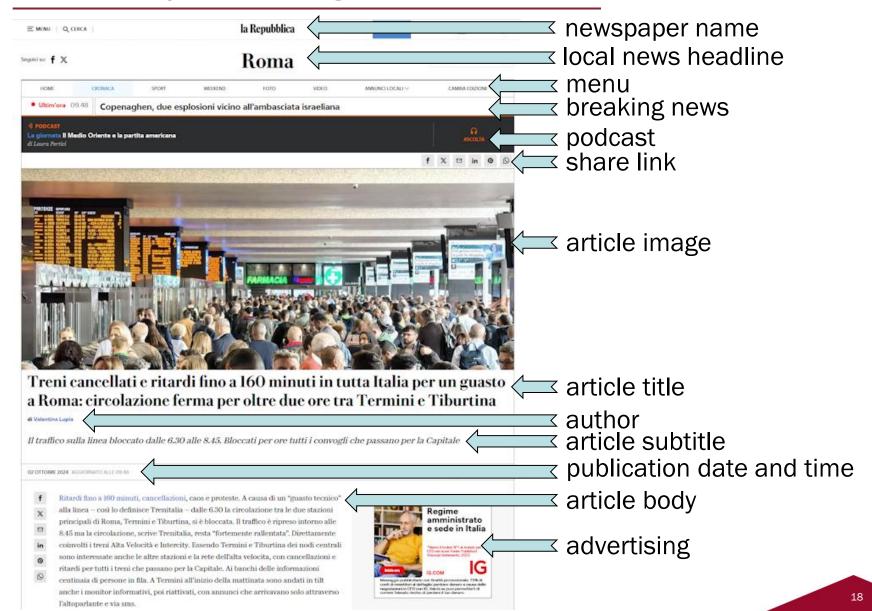
Accessibility of serious games: 2 - ordered content



Arrange

information in the HTML code to make it logical and understandable

Accessibility of serious games: 3 – semantic elements (1)



Accessibility of serious games: 3 – semantic elements (2)

Use semantic tags and attributes

Cosa risponde il Responsabile?

Ho capito, preparo subito i documenti per l'appalto.

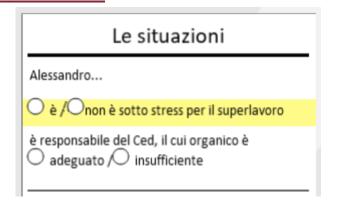
Ho capito, ma dimmi: qual è lo stanziamento?

Ho capito, quindi bisogna affidare il progetto a qualcuno...

```
<fieldset id="dia daf pagina" draggable="false...">
< legend id="dia daf pagina titolo" ... > Cosa risponde il Responsabile? < / legend >
<div id="dia daf pagina 0" ... >
     <img alt="" src="immagini/s radio.png" id="dia daf pagina 0 sfondo" ...>
     <input id="dia daf pagina 0 input" type="radio" name="dia daf pagina a...>
     < label id="dia daf pagina 0 testo" for="dia daf pagina 0 input«...>
          Ho capito, preparo subito i documenti per l'appalto.
     </label>
 </div>
```

Accessibility of serious games: 4 – add/hide

Optimize the content for screen readers









Alessandro...

is/is not under stress due to overwork



Is Alessandro stressed due to overwork?

- yes
- not

Accessibility of serious games: 5 - manage events

Automatic events require prior announcement and "authorization"











Accessibility of serious games: 6 - handle focus



Dynamically shift focus to the most relevant information

Browser automation isn't always enough



An accessible serious game

